

## Assessing Equality – The Equality Act 2010

### Customer Impact Assessment

**Name and brief description of processes being analysed**

**Administering Environmental Grants**

Assisting customer's access grants for environmental projects and energy efficiency measures including signposting to external financial support.  
 Administering Ransonmoor, Glassmoor, and Whitemill wind turbine grants for environmental projects within the community closest the wind turbines.  
 Supporting customer access to Warm homes, PECT and other energy grant to help vulnerable people stay warm.

**Information used for customer analysis**

Environmental Grants are judged by a panel of community peers to ensure fair community representation. Only communities groups can apply for the grant and there must be an environmental benefit to the community.

Energy grants are administered by need of the individual, if a suitable grant cannot be found alternative help is suggested.

	Could particularly benefit	Neutral	May adversely impact	Explanations	Is action possible or required?	Details of actions or explanations if actions are not possible  Please note details of any actions to be placed in your Service Plan
Race		<input checked="" type="checkbox"/>		Energy grants beneficiaries are located with Fenland. Environmental grants are administered to those living within a limited range of the selected windfarms. We recognise that not all residents speak English which may pose a barrier to accessing assistance.  All grants are available to all regardless of sex, gender, sexual orientation, marital status or religious belief. This information is not gathered as it is not needed for administering the grants – in line with GDPR.	Y	Language line is available should a person who does not speak English. Facebook is one means of communication which has some translation facility built into it and used when advertising the grants. Correspondence can be provided in another language upon request.  Customer feedback is collated from residents and/or installers to ensure the service meets the
Sex		<input checked="" type="checkbox"/>			N	
Gender reassignment		<input checked="" type="checkbox"/>			N	
Disability	<input checked="" type="checkbox"/>				Y	
Age	<input checked="" type="checkbox"/>				N	
Sexual orientation		<input checked="" type="checkbox"/>			N	
Religion or belief			<input checked="" type="checkbox"/>		N	
Pregnancy & maternity	<input checked="" type="checkbox"/>				N	
Marriage & civil partnership		<input checked="" type="checkbox"/>			N	

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			<p>Energy grants are for vulnerable people to the cold such as those with a disability and older people and very young, and to pregnant women.</p> <p>Committees of the environmental grants are advertised in local papers and social media. Positions available 2 from each village allowed ensuring fair representation of the community. Scoring matrix to judge suitability of projects to be marked by committee to make the process fair.</p> <p>Help and support is offered to everyone filling out the environmental grants to help them access the grants and meet the guidelines. Environmental grants are awarded to community groups and they have to prove there is a benefit to the whole community. See application and scoring matrix visit <a href="http://www.fenland.gov.uk/grants">www.fenland.gov.uk/grants</a> if these conditions are not met the funding will not be provided. If possible, we help find alternative funding for the projects.</p>	<p>needs of the community via project specific evaluation and the 3Cs channel.</p> <p>As a council we have a safeguarding policy in place when working with vulnerable people. We will not approve a grant that hasn't met the required Health and safety in place/ insurance and other points that may be raised during the bidding rounds.</p> <p>Environmental grants feedback is in the applicant's reports or 3 c's channel. Committees do not access to the details of applicants are would be unaware of the gender, sex, or ability of the individual applying to the grant this is in line with GDPR.</p> <p>COVID 19 restrictions have delayed the environmental grants applications to protect committees and the public; this will be reviewed in line with Government recommendations.</p>
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						No restrictions have been placed for other grants.
<b>Human Rights</b>		<input checked="" type="checkbox"/>		<b>None identified</b>	N	<b>None Identified</b>
<b>Socio Economic</b>	<input checked="" type="checkbox"/>			<p>Grants and additional services are made available for people who are vulnerable to cold living conditions such as low income families.</p> <p>Improvement of services such as energy for community clubs will provide energy savings and promote businesses.</p>	N	<p>Customer feedback is collated from residents and/or installers to ensure the service meets the needs of the community via project specific evaluation and the 3Cs channel.</p> <p>Environmental grants feedback is in the applicant's reports or 3 c's channel.</p>
<b>Multiple/Cross Cutting</b>		<input checked="" type="checkbox"/>		<b>None Identified</b>	N	<b>None identified</b>
<b>Outcome(s) of customer analysis</b>						
<p>a) Will the policy/ procedure impact on the whole population of Fenland and/ or identified groups within the population; negative <input type="checkbox"/> neutral <input type="checkbox"/> positive <input checked="" type="checkbox"/> Y</p> <p>No major change needed <input checked="" type="checkbox"/> Adjust the policy <input type="checkbox"/> Adverse impact but continue <input type="checkbox"/> Stop and remove / reconsider policy <input type="checkbox"/></p>						
<b>Arrangements for future monitoring:</b>						
Note when analysis will be reviewed; include any equality indicators and performance against those indicators						
Continue to monitor 3c's and environmental applicants final reports to ensure standards.						
<b>Details of any data/ Research used (both FDC &amp; Partners):</b>						
<b>Completed by: Name: Amy Robinson Position: Environmental Projects Officer Review 11/12/21</b>						
<b>Approved by:</b> Rebecca Robinett Streetpride co-ordinator					<b>Date published:</b>	
<b>Details of any Committee approved by (if applicable):</b>					<b>Date endorsed by Members if applicable:</b>	