

# Getting from A to B

## Hospitals - Wisbech Area

Making essential journeys without a car



Addenbrookes



Queen Elizabeth



Hinchingsbrook



Peterborough City



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## Introduction

Whilst most people in Fenland travel easily to healthcare appointments by car, there is a growing difficulty for patients without a car accessing hospital appointments. This booklet aims to assist people who need to make a journey to a local hospital.

## How to use this booklet

This booklet sets out examples of how journeys can be made to local hospitals by public or community transport. It aims to provide people needing to travel with information that can assist them, however it is not possible to cover every journey in one document. For this reason we have also provided details about where to access public transport timetable information. The idea behind this booklet is that it shows you how to make a journey to each hospital using public transport with times and locations for buses. If your appointment is at a different time of day you will need to look at the timetables for more suitable journey times. For community transport we have given contact details of the providers so that you can discuss journey requirements with them directly.

## Printed and website timetable information

For further information on what transport is available in Fenland pick up a copy of the Fenland Transport Directory from your local Fenland @ your Service shop or download a copy at [www.fenland.gov.uk/transport](http://www.fenland.gov.uk/transport).

## Timetable information to your mobile phone

You can now receive timetable information direct to your mobile phone. It's convenient and easy to do. You will need the bus stop code ie CMBDADAP, which can be found on bus stop flags, by calling Traveline on 0871 200 22 33 or online at [www.traveline.info](http://www.traveline.info). Next you need to text the 8 letter code to 84268 (standard mobile rates apply). If you require timetable information for a specific route simply add the service number to the end of the bus stop code ie CMBDADAP 7. Bus timetable information for the next scheduled departures from that stop will be sent to you within a few seconds.

For Real Time journey information direct to your phone. My Bus Trip provides passengers with direct access to real time bus information and includes:

- A map with bus routes and stops and shows real time locations of buses
- Access to bus stop and service information related to a location. The location is either set automatically (detected by GPS) or specified on the map by a Drop Pin
- The operator name, service and destination for the selected bus
- Full information about a journey including where the service stops, the distance of stops from your current location, bus due time and predicted departure time and scheduled departute time

You can download the 'app' at;

Android: <https://play.google.com/store/search?q=cambridgeshire+bus&c=apps>

iPhone: <https://itunes.apple.com/gb/app/mybustrip/id526679149?mt=8>

## Examples of Public Transport journeys to hospitals

Over the next few pages are a selection of options of how to travel from Wisbech to each of the four main hospitals in Cambridgeshire/Norfolk if you do not have access to a car. Journeys vary from every 20 minutes to every 2 hours Monday to Friday. If you have a National concessionary bus pass all bus journeys are free of charge after 9.30am Monday to Friday and all day at weekends and Bank Holidays. All bus journey times are correct as of October 2013.

### Example of journey to Addenbrooke's Hospital by bus and train

Time	Place	Service	Pick up point
09:30	Wisbech Horsefair Bus Station	56	Bay 5
09:57	Arrive at March Rail Station		
10:34	Cross Country Train	Stansted Airport	Platform 2
11:08	Cambridge Rail Station		
11:19	Guided Bus at Cambridge Rail Station	Service A	Stop 1
11:27	Addenbrooke's Hospital		

**Total journey time 1 hour 57 minutes**

### Example of return journey by bus and train

Time	Place	Service	Pick up point
15:41	Addenbrooke's Hospital	99	Addenbrooke's Hospital - Bay A
15:47	Arrive Cambridge Rail Station		
16:00	Cross County Train	Birmingham New Street	
16:31	Arrive at March Rail Station		Platform 1
17:09	Depart March	56	Bus stop on Station Road outside of the Braza Club
17:37	Arrive at Wisbech Horsefair Bus Station		

**Total journey time 1 hour 56 minutes**

## 2 Wisbech - Queen Elizabeth Hospital in Kings Lynn

Example of journey to Queen Elizabeth Hospital by bus

Time	Place	Service	Pick up point
06:50	Wisbech Horsefair Bus Station	X1	Bay 3
07:20	Arrive Kings Lynn Bus Station		Bay 7
07:30	Leave King's Lynn Bus Station	10	Bay 5
07:41	Arrive Queen Elizabeth Hospital		

Total journey time 50 minutes

## Queen Elizabeth Hospital in Kings Lynn - Wisbech

Example of return journey by bus

Time	Place	Service	Pick up point
21:30	Queen Elizabeth Hospital	10	Car park
21:39	Arrive Kings Lynn Bus Station		Blackfriars Road
21:54	Leave Kings Lynn Bus Station	X1	Bay 8
22:23	Wisbech Horsefair Bus Station		Bay 3

Total journey time 52 minutes

## 3 Wisbech - Peterborough City Hospital

Example of journey to Peterborough City Hospital by bus

Time	Place	Service	Pick up point
06:17	Wisbech Horsefair Bus Station	X1	Bay 3
06:57	Arrive Queensgate Bus Station		Bay 10
07:08	Depart Queensgate Bus Station	Citi 2/4	Bay 1
07:26	Arrive Peterborough City Hospital		Main Entrance

Total journey time 59 minutes

## Peterborough City Hospital - Wisbech

### Example of return journey by bus

Time	Place	Service	Pick up point
18:10	Peterborough City Hospital	Citi 2/4	Main Entrance
18:25	Arrive Queensgate Bus Station		Bay 7
18:42	Depart Queensgate Bus Station	X1	Bay 10
19:26	Wisbech Horsefair Bus Station		Bay 3

**Total journey time 1 hour 16 minutes**

## 4 Wisbech - Hinchingsbrooke Hospital in Huntingdon

### Option 1 - by bus/train

#### Example of journey to Hinchingsbrooke Hospital by bus and train

Time	Place	Service	Pick up point
07:48	Wisbech Horsefair Bus Station	X1	Bay 3
08:29	Arrive at Peterborough Rail Station		Bay 10
08:46	Depart Peterborough Rail Station	First Capital Connect	Platform 2
08:59	Arrive Huntingdon Rail Station		
09:12	Bus to Hinchingsbrooke Hospital	66	Outside Rail Station
09:17	Arrive Hinchingsbrooke Hospital		

**Total journey time 1 hour 29 minutes**

## Hinchingbrooke Hospital in Huntingdon - Wisbech

### Example of return journey by bus and train

Time	Place	Service	Pick up point
19:10	Hinchingbrooke Hospital	45	o/s Hinchingbrooke Hospital
19:15	Arrive at Huntingdon Rail Station		Opp Millfield Park
19:46	Depart Huntingdon Rail Station	First Capital Connect	Platform 2
20:03	Arrive Peterborough Rail Station		
20:10	Depart Peterborough Rail Station	X1	Bay 17
20:56	Arrive Wisbech Horsefair Bus Station		Bay 3

**Total journey time 1 hour 46 minutes**

### Option 2 by bus

#### Example of journey to Hinchingbrooke Hospital by bus

Time	Place	Service	Pick up point
8:35	Wisbech Horsefair	46	Bay 5
9:07	Arrive at March		
9:45	Depart March	35	Broad Street
11:04	Arrive Huntingdon Bus Station	35/66*	Bay 7
11:10	Depart Huntingdon Bus Station		Bay 7
11:17	Arrive Hinchingbrooke Hospital		

**Total journey time 2 hours 42 minutes**

\*When arriving at Huntingdon bus station on Service 35 from March stay on the bus as it now becomes Service 66 and goes past Hinchingbrooke Hospital

## Hinchingbrooke Hospital in Huntingdon - Wisbech

### Example of return journey by bus

Time	Place	Service	Pick up point
15:10	Hinchingbrooke Hospital	66	
15:17	Arrive Huntingdon Bus Station	66/35*	Bay 2
15:20	Depart Huntingdon Bus Station	35	Bay 2
16:38	Arrive at March Broad Street		
17:05	Depart March	56	Broad Street
17:37	Arrive Wisbech Horsefair Bus Station		Bay 5

**Total journey time 2 hours 27 minutes**

\*When arriving at Huntingdon bus station on Service 66 stay on the bus as it now becomes Service 35 and goes past Hinchingbrooke Hospital

## North Cambs Hospital in Wisbech

North Cambs Hospital is located a 10 minute walk from the Horsefair Bus Station. It is not accessed by local bus services. If you have mobility difficulties then you may be eligible to use the other transport options listed on page 7.



## Other Hospital Transport Options

### Community Car Schemes

Community car schemes are for people who have difficulty using public transport or who have no access to a car. Some schemes specialise in transport to medical appointments while others will undertake journeys for a variety of reasons. All journeys have to be booked in advance.

A list of community car schemes in the Wisbech area can be found on page 8. For details of all community car schemes in Fenland pick up a copy of the Fenland Transport Directory from your local Fenland @ your service shop, library or GP surgery. Alternatively you can download a copy from [www.fenland.gov.uk/transport](http://www.fenland.gov.uk/transport).

### Dial A Ride (Members Only)

This service is operated by Fenland Association for Community Transport (FACT). This is a pre bookable service running Monday to Friday. This service is based on a timetable/route and members who have a national concessionary bus pass can use this service free of charge. To see if you are eligible to become a member of FACT contact them on 01354 661234 or check their website at [www.fact-cambs.co.uk](http://www.fact-cambs.co.uk)

### NHS Non-Emergency Patient Transport

Some people are eligible for non-emergency patient transport. These services provide free transport to and from hospital for people who have a medical need for it. Your GP or healthcare professional who referred you to hospital can discuss with you whether you have a medical need for transport.

### Taxi/Minicabs

There are many taxi and minicab operators available in Fenland. Details of your nearest operator can be found in the Fenland Transport Directory or by phone, through Directory Enquiries or the Yellow Pages.

## Community Car Schemes in and around Wisbech

Village	Telephone	Description
Elm, Friday Bridge, Coldham & Christchurch Community Car Scheme	07902 316360	For those living in Elm who are unable to make essential journeys by any other means. Can undertake journeys such as appointments to the surgery or hospital, optician and dentist, plus visiting friends and relatives in hospital. Can also undertake journeys for social purposes, including shopping, visiting friends, etc.
Gorefield Social Car Scheme	07500 479444	For those living in Gorefield who are unable to make essential journeys by any other means. Can undertake journeys such as appointments to the surgery or hospital, optician and dentist, plus visiting friends and relatives in hospital. Can also undertake journeys for social purposes, including shopping, visiting friends, etc.
Leverington, Newton and Tydd Villages Community Car Scheme	07879 082158	For those living in the parish of Leverington who are unable to make essential journeys by any other means. Offers transport mainly to appointments at the surgery or hospital, optician and dentist, or picking up prescriptions. Also visiting friends and relatives in hospital.
Parson Drove Surgery Car Service	07766 534280	For patients registered at Parson Drove GP Surgery who do not have the use of a car and are unable to use conventional public transport. Provides transport for any medical appointment with a doctor, nurse, dentist, optician, or chiropodist, prescription collection, or hospital outpatients appointment, and visiting relatives or friends in hospital.
Wisbech Community Car Scheme	07541 400780	For those living in Wisbech who are unable to make essential journeys by any other means. Can undertake journeys such as appointments to the surgery or hospital, optician and dentist, plus visiting friends and relatives in hospital. Can also undertake journeys for social purposes, including shopping, visiting friends, etc.
Wisbech St Mary Community Car Scheme (including the villages of Guyhirn, Ring's End, Murrow and Thorney Toll)	07592 407283	For medical journeys, such as appointments at the surgery, hospital or dentist, for picking up prescriptions and hospital visiting, and also for social journeys to clubs, activities, visiting relatives and friends, or shopping.

## Further Help and Advice

	Contact	Website
Travel Line	0871 200 2233	<a href="http://www.traveline.info">www.traveline.info</a>
National Rail Enquiries	08457 484950	<a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>
Association of Train Operating Companies (ATOC)	0207 841 8000	<a href="http://www.atoc.org">www.atoc.org</a>
Patient Advice & Liaison Service (PALS)	0800 279 2535 01223 725588	<a href="http://www.pals.nhs.uk">www.pals.nhs.uk</a>
Fenland District Council	01354 654321	<a href="http://www.fenland.gov.uk">www.fenland.gov.uk</a>
Cambridgeshire County Council	0345 045 0675	<a href="http://www.cambridgeshire.gov.uk">www.cambridgeshire.gov.uk</a>

## Publications/Websites

		Website
Fenland Transport Directory	Provides information on public transport schemes and providers operating in Fenland.	<a href="http://www.fenland.gov.uk/transport">www.fenland.gov.uk/transport</a>
Transport Direct	Provides information on a range of transport types including bus, train and coach	<a href="http://www.transportdirect.info">www.transportdirect.info</a>
Cam Share	A matching service for all those who live, work and travel in and around Cambridgeshire. This site matches you up with potential partners as a driver or passenger.	<a href="http://www.camshare.co.uk">www.camshare.co.uk</a>

If you need this information in any other format please let us know.

## More publications/case studies in the 'Getting from A - B' Series

- CS1 - Combining transport for social care and hospital visits.
- CS2 - Shopping tips for someone with mobility difficulties and impaired sight and hearing.
- CS3 - Social, shopping and hospital trips for someone with mobility difficulties and needing assistance.
- CS4 - Hospital visits for someone in a wheelchair who needs to travel with oxygen.
- CS5 - Young person travelling for post 16 education.
- CS6 - Attending hospital appointments at Hinchingbrooke Hospital.
- CS7 - Travel to work from March to Wisbech.
- CS8 - Family Railcard
- CS9 - Whittlesey to Peterborough City Hospital using Rivergate Bus Stop.

All case studies can be picked up from our local fenland @ your service shop or your GP surgery or can be downloaded at [www.fenland.gov.uk/transport](http://www.fenland.gov.uk/transport).